



REBECCA ADVENTURE TRAVEL SAFETY PROTOCOL DURING YOUR STAY WITH US

Rebecca Adventure Travel has adopted the recommended safety, health, and hygiene standardized protocols by the [World Travel & Tourism Council](#) and the [Ministry of Tourism of Ecuador](#). The company has obtained the [#SAFETRAVELS Stamp](#), allowing its guests to experience "Safe Travels".

The entire team of Rebecca Adventure Travel, its partners and providers, are all working very hard to deliver a safe experience, operational and staff preparedness, rebuild trust & confidence, and the implementation of enabling policies with flexible cancellation policies (see more in our [terms & conditions](#)), during the travel journey.

Taking in consideration the previously stated, it has been implemented new safety protocols and operational measures for the security of all our travelers:



Pre Departure Information:

- All passengers will receive a Pre Departure Information document, with the complete itinerary, pick up times and meeting points, Emergency phone number 24/7 available.
- Please notice that the itinerary may change after your arrival. Your guide will previously check your visits for the security of each place in order to avoid agglomerations and any other possible risks.



Hygiene & Disinfection:

- A Welcome Package will be provided, that includes:
 - Disposable face masks
 - Portable water bottle
 - Disposable shoe protectors
 - Antiseptic Gel
- Travelers must bring with them extra sanitary items to be used during the entire tour.
- All providers will disinfect transportation, hotel facilities, restaurant facilities and all equipment prior its use (especially masks and snorkel tubes), although it would be ideal for each passenger to bring their own to avoid any type of contact.
- Staff, guides and guests should wash their hands any time possible.
- Public Toilet Use: Your guide will suggest the place where you can use public toilets, previous verification/inspection of each site.



Social distancing:

- Hotel online check-in, prior to the arrival in all hotels in the mainland and the Galapagos.

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- Your guide will take care of maintaining the social distance established by the National Emergency Operations Committee (COE), 1 meter per person in open areas and 2 meters per person in closed areas. Please follow our guides' instructions.
- Our guide will pay for all the entrances for museums, churches, protected areas, and other paid entrance areas, described as included in your itinerary.
- All Ecuador visiting sites are part of well-preserved sanctuary destinations that comply or exceed with the recommended distancing norms and standards.
- For travelers who have private transfers with us:
 - Web check-in with LATAM & AVIANCA Airlines prior to traveling to the Galapagos Islands or Coca.
 - Online registration for INGALA Transit Control Card, for payment, our guide will collect the money in advance (USD 20 per person / in cash) and pay directly to the INGALA counter. You will receive the printed card at the airport.
 - The payment of the Galapagos National Park Entrance fee (USD 100 per person) must be paid in cash directly by the guest as soon as you arrive at the Galapagos Islands (TO BE CONFIRMED with the National Park Regulations if this procedure may change). It is suggested to have the money separate in an envelope, ready to be delivered to the National Park representative.



Transportation:

- In the Galapagos speed boats, water taxis and navigation boats, all the crew will use biosafety suits and equipment.
- In Ecuador mainland transportation: Passengers will be seated skipping a place to maintain the distance required.
 - 1 to 2 passengers / Guide Driver / One car.
 - 3 to 4 passengers/ Guide Driver / Van (8 passengers capacity).
 - 5 to 9 passengers/ Guide + Driver / Mini bus (15 passengers capacity).



Food:

- Breakfast available in all hotels (room service available with an extra cost).
- Lunch: Restaurants will provide private service for our clients (following strict control of hygiene and social distance). There is a possibility to offer box lunches for certain tours. Your guide will inform you in advance.
- Dinner available in most of the hotels (room service available with an extra cost).
- Your guide will advise safe places to buy snacks or beverages. Please do not buy anything on the streets.



Medicine:

- All travelers must bring their medications from their countries and avoid acquiring them here in Ecuador, especially sea sickness and altitude sickness pills.
- It is mandatory to have travel insurance: Check if your insurance also covers in case of terrorism and natural disasters. Please make sure you have proof of your insurance with you at all times.

Ensuring the safety and hygiene of all travelers is the top priority for Rebecca Adventure Travel.

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